

ANNUAL REPORT 2020



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Indianapolis, IN 46201



(317) 632 - 9785



www.westmin.org



WESTMINSTER
Neighborhood Services, Inc

Letter from the Board Chairman & our Executive Director

Dear Friend,

As we reflect on 2020, it is hard for me to put into words the challenges and heartaches that come along with a year like most of us have never endured. There were so many hardships and adversities for many of us. While Westminster might not know your story, for many of you the world seemed to stop. Schools closed, jobs transitioned to working from home, and life as we all know it has been forever changed. For our neighbors, they dealt with jobs lost, increases in food insecurity, gaps in educational achievement, increases in mental and physical abuse, and so many more stories of suffering. Westminster has always a resource of hope for our neighbors; that did not change in 2020.

Because of your support Westminster was able to stay open through the pandemic and serve just under 4,000 new neighbors that needed food assistance. In March, when the world seemed to come to a stop, Westminster transitioned our food pantry to serve neighbors in a safe way with prepackaged food boxes. Afterschool program transitioned into virtual zoom sessions and lots of phone calls to check in on families and ensure they had what they needed. Summer program looked a bit different, but we were still able to give kids a fun summer in person and ensured they were fed and well-loved on. Senior Pantry day continues, and in partnership with NEAR, food boxes were delivered to Near Eastside Senior Living facilities.

We are so very thankful for all of you who stepped up and donated your resources and time, coordinated food drives, wrote pen pal letters to our kids, and prayed for the many families on the Near Eastside. The families impacted by your kindness and generosity are forever changed. For you we are grateful.

Sincerely,


Ann Kitchen
Chairman of the Board


Chrissy Petersen
Executive Director

Our Mission and Vision

Westminster Neighborhood Services provides education support, access to basic needs, and community connections to empower neighbors and strengthen youth and families on the Near Eastside of Indianapolis.

Westminster Neighborhood Services envisions a collaborative community in which all residents are supported to reach their full potential; thus, fulfilling Christ's call of bringing hope to the people of God.

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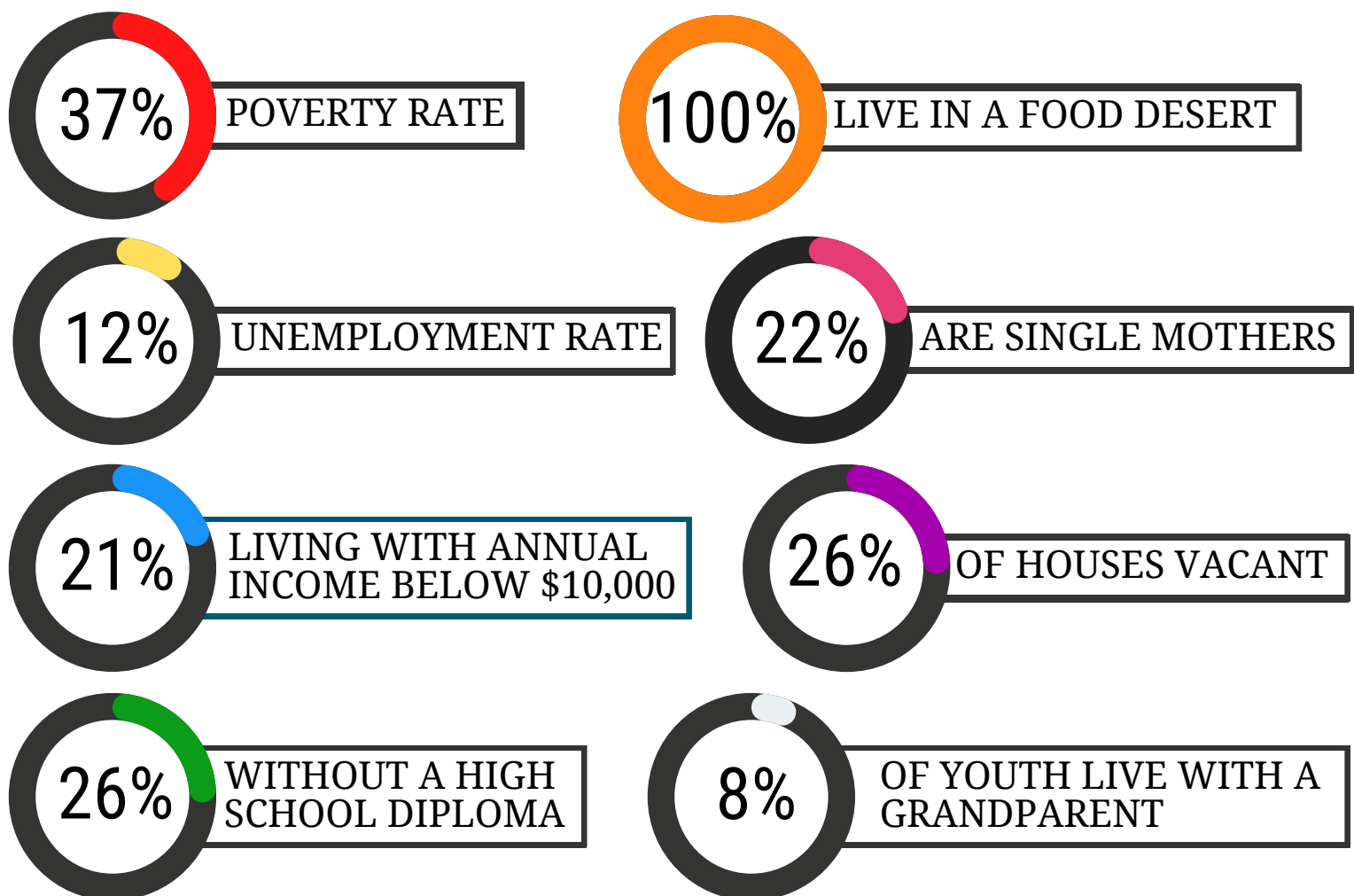
Susan Vogt

Director of Economic Development,
NEAR

The Community We Serve

Westminster's holistic approach to serve the entire family is important to the many neighbors that come through the doors annually. The relationship built with the families is so important; at times we might be the only ones cheering on these families and helping them navigate hard situations they face daily. With 37% of the neighborhood living below the poverty level that comes with barriers that they need help over coming, Westminster's services are essential to help families break down those barriers and break free from the obstacles holding them back in life.

Get to Know Our Neighbors



Youth Services Program

A Second Home

Prince and his grandma have been coming to Westminster for three years now. Throughout that time they have utilized our food pantry, soup kitchen, the youth afterschool and summer programs, and our events like the Back to School Bash and Christmas Baskets. When Prince first started attending our youth program he struggled to make

friends and often wanted to go home early. Now his positive attitude is contagious, and he has even been named the Star Student of the Month for the great example he sets with his friends and in his school work!

Prince's Grandma Jacqueline says, *"Prince has his struggles, but ever since he has attended Westminster's afterschool program he has come a long way... it is like his second home. Everyone there is so passionate and kind. I am so thankful for Westminster."*

We love seeing the impact we have on our Westminster kiddos and their families!



Receiving groceries and activities during quarantine.

156

meals served

71%

attendance rate

83%

maintained or
improved reading
ability

97

afterschool
academic enrichment
hours

64

summer academic
enrichment hours

100%

gained a new skill

75%

maintained or
improved math skills

42

students served

Adult and Family Services

Continuing to Serve Through Covid-19

The COVID-19 pandemic brought new challenges and uncertainties to our neighborhood. Thanks to continued support from our partners, however, we were able to remain open to serve our community in a time of growing need.



We transitioned our food pantry to a walk-up distribution and served 36,399 individuals in 2020, a 70% increase from previous years.

Thanks to you we were able to help our new neighbors like Letha and Justin.

Letha lost her job and her home due to the pandemic. Although she had finally found a new home on the Near Eastside, she had no food.

Justin was unable to work because he was sick and recovering from Covid-19 for more than a month. He couldn't afford to keep a roof over his head *and* purchase groceries.

Thankfully they found Westminster, where they received a box of non-perishable food, a bag of dairy products and frozen meat, a bag of fresh produce, and basic hygiene items like soap and toothpaste.

70%

INCREASE IN NEED

36,399

NEIGHBORS SERVED

The smallest thing such as a bag of groceries can make a world of difference for our neighbors like Letha and Justin.

Although the challenges of COVID-19 will continue long into 2021, we know that through compassion and collaboration, we will be able to continue meeting our neighbors' needs in new ways and adapt to whatever challenges 2021 brings.

A Year in Review



62

NEIGHBORS RECIEVED
WINTER COATS

290 ♥ 3,124

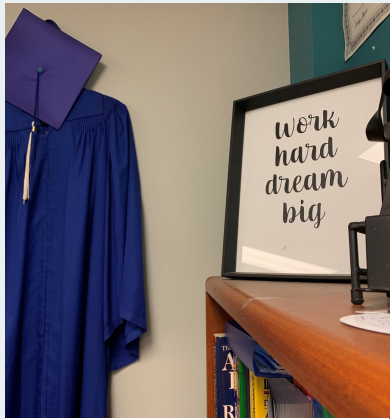
VOLUNTEERS

COMBINED HOURS



3,285

SENIORS SERVED IN
FOOD PANTRY



554

HOURS OF ADULT
EDUCATION

11,914

HOUSEHOLDS SERVED
IN FOOD PANTRY



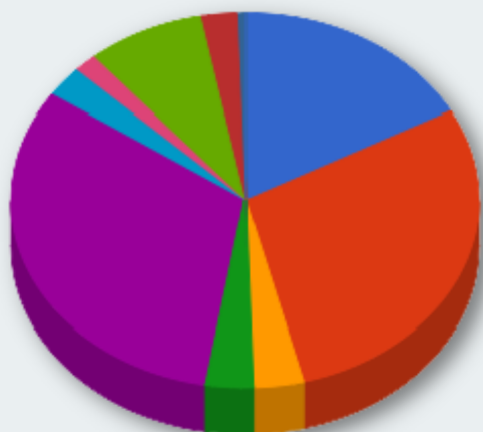
1,268

NEIGHBORS RECIEVED
CHRISTMAS BASKETS

278,791

POUNDS OF FOOD
DISTRIBUTED

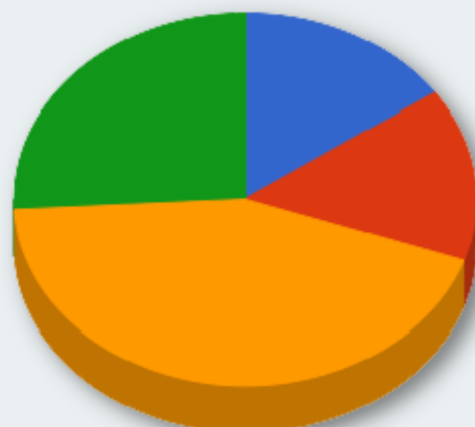
2020 Financials



INCOME

Foundations	\$313,273.44
Business Giving	\$34,766.35
Religious Organizations	\$168,491.36
Individual Giving	\$276,988.60
State Funding	\$38,910.50
Special Events	276,142.44
Rent	\$16,440.00
PPP Loan	\$80,000.00
Sale of State Street	\$25,000.00
Other	\$5,441.92

TOTAL : \$985,882.93



EXPENSES

Management	\$110,428.52
Fundraising	\$108,963.63
Family & Adult Services	\$314,410.44
Youth Services	\$186,224.66

TOTAL : \$720,027.25

Testimonies

“ We are so thankful you guys are here, this is exactly what we needed today.
- NEIGHBOR ”

“ Everyone there is so passionate and kind. I am so thankful for Wesminster.
- NEIGHBOR ”

“ We form a bond with our neighbors. They aren't just people we serve, they are our friends.
- CHRISSY PETERSEN, EXECUTIVE DIRECTOR ”

Thank You to Our Donors!

\$10,000+

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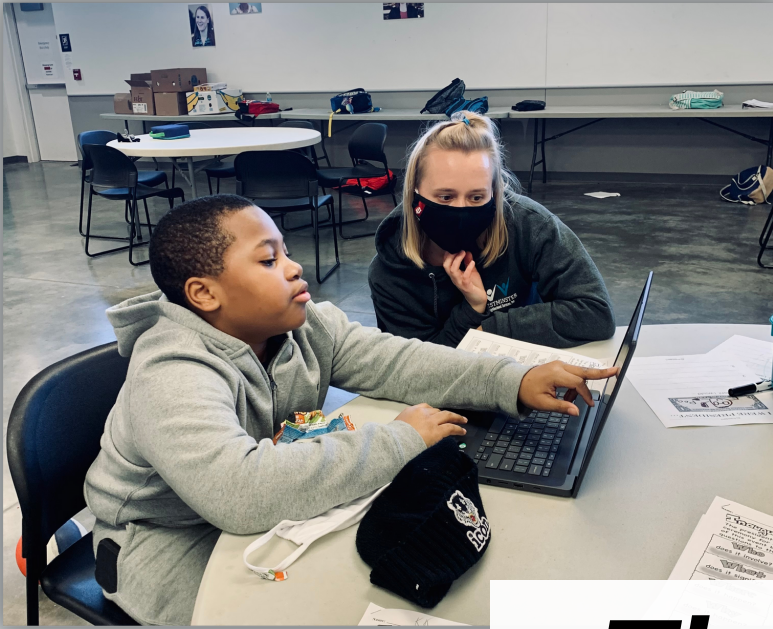
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