

ANNUAL REPORT 2023



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Indianapolis, IN 46201



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www.westmin.org



WESTMINSTER
Neighborhood Services, Inc

Letter from the Board Chairman & our Executive Director

Dear Friend,

For 42 years, we've dedicated ourselves to building a stronger, healthier, and more vibrant community on the Near Eastside of Indianapolis. Our mission is to provide education support, access to basic needs, and community connections to empower neighbors and strengthen youth and families. In 2023, more than 32,000 touchpoints happened through our programs. More than 12,000 individuals received services and connected to vital partners at Westminster. We can't do this work without the people who support our community.

As we look back on 2023, a word that resonates is community. The price of goods and the cost of living have continued to rise, and we've seen an increase in new neighbors visiting our food pantry and soup kitchen. Westminster continues to be an unwavering place for our neighbors and the community to access basic needs and resources to help them overcome the adversities poverty presents.

Despite inflation, Westminster served record numbers in our Christmas Basket program and Back to School Bash. 1,319 neighbors received Christmas Baskets, while 622 students received school supplies. We've also expanded our health and resource fairs, adding additional fairs such as a reentry fair for those recently released from incarceration.

Partnerships with other local nonprofits and organizations allowed us to expand our community reach further by offering yoga and fitness classes, diabetes classes, and financial literacy classes.

We can't thank you enough to our donors, sponsors, and program partners. Westminster is a community, and we consider you a huge part of it. Without the generosity and dedication of our supporters, we wouldn't be able to do what we do, continue to grow, and provide more access to basic needs and resources to our neighbors. Your dedication and support are imperative to our mission on the Near Eastside of Indianapolis.

Sincerely,



Becky Doemland
Chairman of the Board



Chrissy Petersen
Executive Director

Our Mission and Vision

Westminster Neighborhood Services provides education support, access to basic needs, and community connections to empower neighbors and strengthen youth and families on the Near Eastside of Indianapolis.

Westminster Neighborhood Services envisions a collaborative community in which all residents are supported to reach their full potential; thus, fulfilling Christ's call of bringing hope to the people of God.

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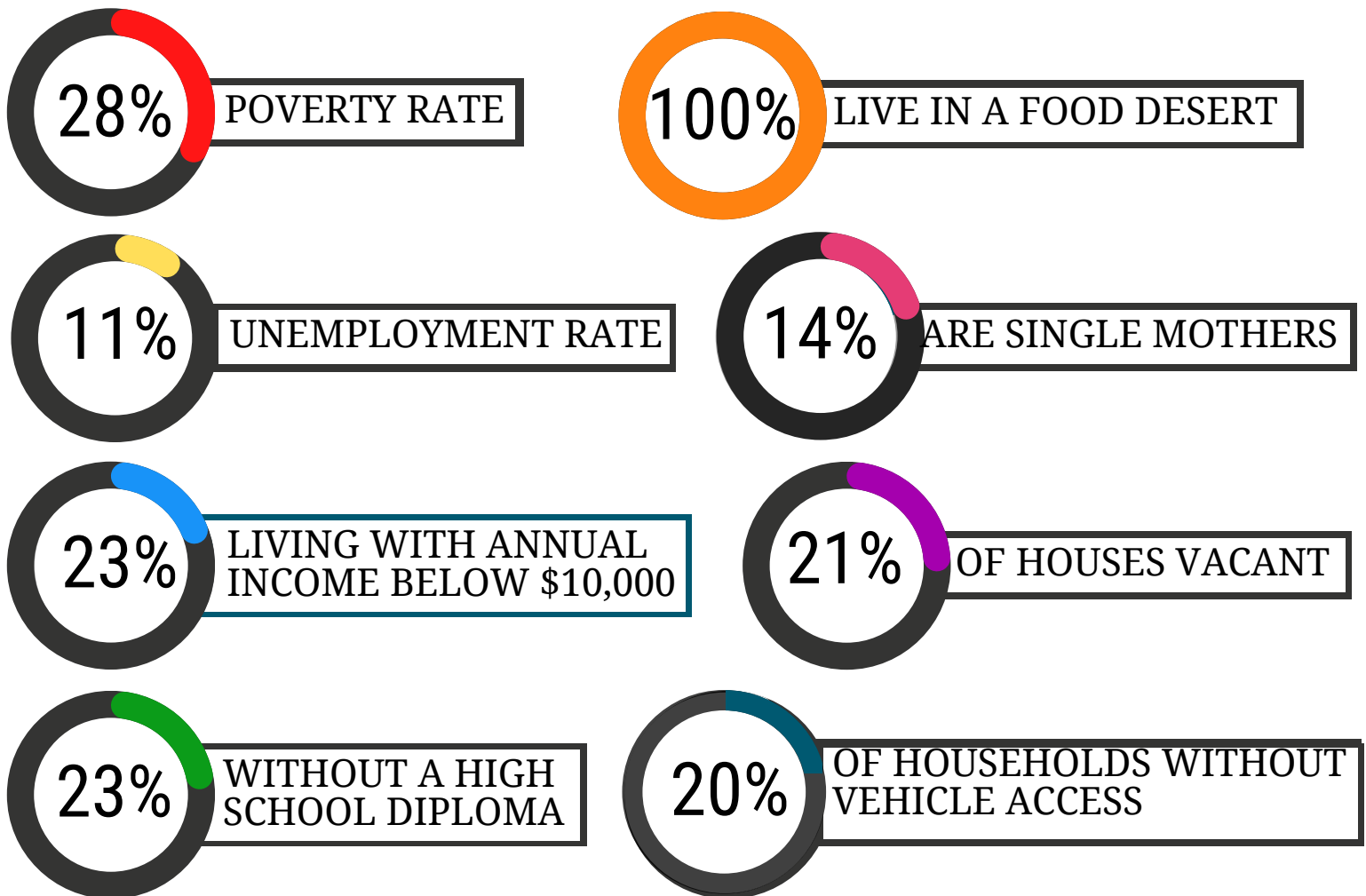
Operations and Analytics
TISTA Science & Technology Corporation

The Community We Serve

Westminster's holistic approach to serving the entire family is important to the many neighbors that come through the doors annually. The relationship built with the families is so important; at times we might be the only ones cheering on these families and helping them navigate hard situations they face daily.

With 28% of the neighborhood living below the poverty level and experiencing barriers that they need help overcoming, Westminster's services are essential to help families break down those barriers and break free from the obstacles holding them back in life.

Get to Know Our Neighbors



Youth Services Program

It takes a village

When K started at the Westminster afterschool program, he was enrolled at a local school and facing challenges in the classroom. His parents discovered that he had dyslexia.

The new finding gave K's parents hope that they and his teachers could start a plan to empower his learning. Unfortunately, K's current school did not equip him with the tools to learn and thrive with his learning disorder.

K's parents worked with Westminster staff to identify better resources to help K cope with dyslexia. Between switching schools and pairing him with a one-on-one mentor during an afterschool program, all his grades are up, and he is thriving as he learns to navigate a new learning style.

Reflecting on K's journey, Ms. Brouke said, "His confidence in learning is so much better now!"



112

visits to the parent food pantry night from afterschool parents.

63%

attendance rate

100%

maintained or improved reading ability

179

afterschool academic enrichment hours

84

summer academic enrichment hours

100%

gained a new skill

878.5

hours of youth programming

73

students served

Adult and Family Services



686
HELPING HANDS

34,282
NEIGHBORS SERVED



Building Community

2023 was a year of growth in many ways at Westminster. From serving more neighbors through all of our programs to expanding our program partners, our focus is on serving more neighbors in a way that helps them tackle hurdles and develop solutions as they navigate building a stronger path toward a more sustainable future.

Westminster had its second Maternal Health Fair, which provided resources for new and current parents. We saw a significant increase in attendance this past year. Parents walked away with knowledge, diapers, clothing, toys, and support.

We partnered with Samaritans's Feet to supply over 40 of our senior neighbors with new shoes. Health and Fitness were a focus of growth. We partnered with the YMCA to offer pre-diabetes classes and with Centers of Wellness for Urban Women Inc. to provide health and yoga classes.

These are just a few things that have grown, and that's only the beginning. Our community continues to grow into 2024, and we're excited to see where it takes us! We want to emphasize that none of this would be possible without the invaluable contributions of all our supporters, who have played a crucial role in our growth and impact.

A Year in Review

3,420

VOLUNTEER HOURS



433

NEIGHBORS RECEIVED
EMERGENCY BAGS

622

CHILDREN RECEIVED
SCHOOL SUPPLIES



750

SENIORS SERVED IN
FOOD PANTRY

20,175

WARM MEALS SERVED
IN THE SOUP KITCHEN
& KIDS PROGRAM



22,166

INDIVIDUALS SERVED
IN THE FOOD PANTRY

1,319

NEIGHBORS RECEIVED
CHRISTMAS BASKETS

Join Our Monthly Donors!

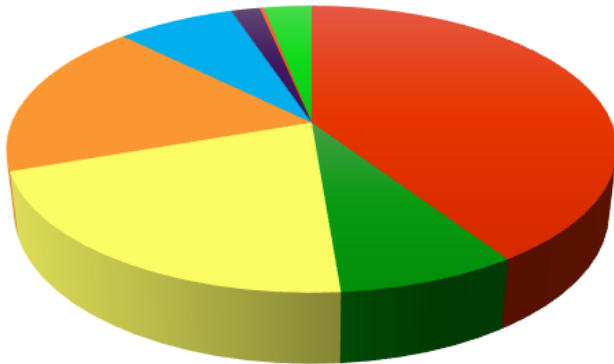
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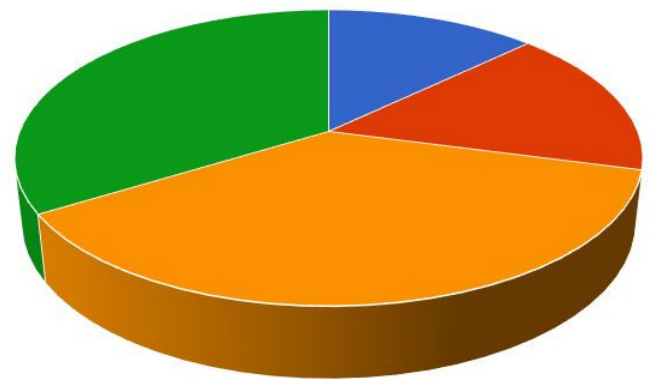
2023 Financials



INCOME

● Foundations	\$309,119.47
● Business Giving	\$61,080.22
● Religious Organizations	\$158,765.52
● Individual Giving	\$135,127.44
● Special Events	\$56,759.01
● Rent	\$13,820.00
● Groups	\$2,000.00
● Other	\$22,997.42

TOTAL : \$759,669.08



EXPENSES



● Management	\$116,938.79
● Fundraising	\$145,521.25
● Family & Adult Services	\$259,478.21
● Youth Services	\$309,329.60


TOTAL : \$831,267.85



**Thank you for supporting
our mission on the Near
Eastside of Indianapolis
and helping serve
families in need!**



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